

Terms and Conditions of Training

1 Subject Matter

The present conditions are General Terms and Conditions for the participation in training – hereinafter named “Training” – of the TraceTronic GmbH – hereinafter named “TraceTronic”. The terms and conditions are valid for TraceTronic and the customer or purchaser – hereinafter named “Customer”.

2 Conclusion of the Contract

By sending the registration form to TraceTronic, the Customer obligatorily declares the participation of a trainee/trainees in the selected Training. The number of participants for each course is limited. The incoming registrations are considered in the order of their arrival until the maximum number of participants is reached. By sending the registration confirmation, TraceTronic accepts the participation and a training contract is achieved. If the minimal number of participants for the Training cannot be reached, TraceTronic reserves the right to cancel the Training up to 14 days prior to the Training date. In case of a cancellation of Training courses by TraceTronic, paid Training fees will be reimbursed to the Customer. Further claims can explicitly not be asserted to TraceTronic. The description of Training contents corresponds to the version at the time of printing. TraceTronic reserves the right to change contents as a result of updates and development of Training. In addition, TraceTronic is entitled to make content-related and organizational changes to the Training in exceptional cases. These include alternations to announced trainers and variations in the location. The quality of the Training is thereby not affected. TraceTronic will inform the Customer about those changes in a timely manner. The Customer has no right to reduce the Training fees due to variations of instructors, locations or contents.

3 Fees and Terms of Payment

Our Terms of Payment for Training courses are 30 days net on receipt of our invoice. All prices are net exclusive of VAT.

4 Cancellation

A cancellation by the Customer has to be made in writing by post, fax or e-mail. In the event of cancellation of Training participation by the client between the 20th and 5th day before start of Training, 50 % of the fees will be charged to the Customer. The complete fees will be charged to the Customer if a termination is made within 4 days before start of the Training. The Customer is entitled to appoint another replacing participant before start of the Training by providing name and address of the new participant. Only this variation is free of charge for the Customer.

5 Copyright

The Training material contains copyrighted information. It is strictly forbidden to enter or collect the Training material in data processing mediums or storage devices as well as to translate, copy, reproduce and/or duplicate the material. In addition, live recording of a Training session is strictly forbidden.

6 Miscellaneous

For this content, only German right is applicable. The place of jurisdiction is Dresden. Alternative, conflicting or additional General Terms and Conditions of Customers, even if they are known, are not part of the contract, unless TraceTronic explicitly accepts their validity in written form. If individual regulations of these Terms and Conditions of Training are or become invalid, the validity of the other terms is thereby not affected. In such case, invalid terms have to be completed so as to achieve the commercial purpose. The same shall apply to any loopholes.